## Edison State Community College <br> NCCBP 2016

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## Edison State Community College <br> NCCBP 2016

Section I Report of 2016 National Aggregate Data Prepared for Edison State Community College

## Report of 2016 National Aggregate Data Prepared for Edison State Community College

| Benchmark | InstitutionReported Value | \%Rank | N | NCCBP Percentiles |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 10th | 25th | 50th | 75th | 90th |
| Form 1: Subscriber Information |  |  |  |  |  |  |  |  |
| Service Area |  |  |  |  |  |  |  |  |
| Service Area Total Population (Fall 2014) | 205,047 | 33\% | 249 | 91,006 | 164,424 | 295,754 | 586,674 | 1,230,459 |
| Service Area Unemployment Rate (Fall 2014) | 4.10\% | 18\% | 246 | 3.40\% | 4.40\% | 5.14\% | 6.10\% | 7.20\% |
| Service Area Median Household Income (Fall 2014) | \$48,812 | 46\% | 246 | \$37,608 | \$42,951 | \$49,697 | \$56,752 | \$73,581 |
| Enrollment Information |  |  |  |  |  |  |  |  |
| IPEDS Enrollment (Fall 2014) | 3,042 | 21\% | 250 | 2,051 | 3,551 | 5,798 | 9,909 | 18,115 |
| Full-time Credit Headcount (Fall 2014) | 785 | 7\% | 250 | 869 | 1,334 | 2,326 | 3,590 | 6,617 |
| \% of Full-time Students | 25.81\% | 7\% | 250 | 28.10\% | 32.61\% | 38.26\% | 47.19\% | 55.75\% |
| Part-time Credit Headcount (Fall 2014) | 2,257 | 29\% | 250 | 1,035 | 1,875 | 3,315 | 6,250 | 11,708 |
| \% of Part-time Students | 74.19\% | 93\% | 250 | 44.19\% | 52.65\% | 61.74\% | 67.39\% | 72.12\% |
| \% High School Student Concurrent Enrollment Headcount (Fall 2014) | 32.00\% | 92\% | 241 | 2.38\% | 6.95\% | 11.81\% | 21.30\% | 30.00\% |
| \% Pell Grant Recipients (Fall 2014) | 38.00\% | 49\% | 241 | 22.79\% | 29.83\% | 38.19\% | 49.00\% | 57.38\% |
| Non-credit Headcount (Fall 2014) | 695 | 36\% | 219 | 134 | 429 | 1,242 | 3,005 | 7,050 |
| \% Transfer Credit Hours (Fall 2014) | 56.00\% | 46\% | 224 | 37.19\% | 48.60\% | 57.30\% | 67.08\% | 75.61\% |
| \% Technical/Career Credit Hours (Fall 2014) | 32.00\% | 52\% | 221 | 14.57\% | 21.75\% | 31.59\% | 40.39\% | 50.80\% |
| \% Developmental Credit Hours (Fall 2014) | 12.00\% | 76\% | 228 | 4.00\% | 5.89\% | 8.70\% | 12.00\% | 14.96\% |
| \% High School Student Concurrent Enrollment Credit Hours (Fall 2014) | 26.00\% | 97\% | 230 | 1.06\% | 3.72\% | 6.45\% | 11.25\% | 17.84\% |
| Credit Student Median Age (Fall 2014) | 21 | 47\% | 241 | 20 | 21 | 22 | 24 | 26 |
| \% Female Credit Students (Fall 2014) | 64.00\% | 92\% | 247 | 51.90\% | 54.10\% | 57.84\% | 60.60\% | 64.00\% |
| First-generation Student (Fall 2014) | 73.00\% | 97\% | 174 | 20.65\% | 25.58\% | 37.24\% | 51.60\% | 63.40\% |
| Race/Ethnicity |  |  |  |  |  |  |  |  |
| \% Nonresident Alien (Fall 2014) | 0.03\% | 39\% | 243 | 0.00\% | 0.00\% | 0.22\% | 1.20\% | 2.88\% |
| \% Hispanics of Any Race (Fall 2014) | 1.35\% | 7\% | 250 | 1.70\% | 3.10\% | 6.41\% | 15.20\% | 32.46\% |
| \% American Indian or Alaskan Native (Fall 2014) | 0.56\% | 54\% | 249 | 0.00\% | 0.21\% | 0.50\% | 1.00\% | 2.00\% |
| \% Asian (Fall 2014) | 0.95\% | 26\% | 250 | 0.45\% | 0.90\% | 1.53\% | 3.21\% | 5.40\% |
| \% Black or African American (Fall 2014) | 3.42\% | 28\% | 250 | 1.28\% | 3.00\% | 7.00\% | 13.83\% | 25.00\% |
| \% Nat. Hawaiian, Pacific Islander (Fall 2014) | 0.00\% |  | 248 | 0.00\% | 0.00\% | 0.10\% | 0.20\% | 0.64\% |
| \% White (Fall 2014) | 88.53\% | 95\% | 250 | 28.30\% | 52.00\% | 68.76\% | 79.91\% | 85.69\% |
| \% Two or more Races/Ethnicities (Fall 2014) | 1.55\% | 29\% | 244 | 0.42\% | 1.30\% | 2.10\% | 3.00\% | 4.00\% |
| \% Race/Ethnicity Unknown (Fall 2014) | 3.52\% | 53\% | 249 | 0.40\% | 1.54\% | 3.10\% | 6.60\% | 10.10\% |
| Fiscal Information |  |  |  |  |  |  |  |  |
| Tuition and Fees per Credit Hour (Fall 2014) | \$141 | 64\% | 244 | \$84 | \$95 | \$126 | \$152 | \$179 |
| Unrestricted Operating Funds (FY 2015) | \$4,269,777 | 6\% | 229 | \$6,223,611 | \$12,437,955 | \$27,360,535 | \$52,119,548 | \$84,889,743 |
| Restricted Operating Revenue | \$368,038 | 11\% | 196 | \$129,340 | \$3,574,415 | \$9,016,776 | \$18,879,069 | \$34,908,318 |
| Operating Revenue Sources |  |  |  |  |  |  |  |  |
| \% Funds From Local Sources (FY 2015) | 0.00\% |  | 230 | 0.05\% | 4.90\% | 17.10\% | 32.25\% | 51.61\% |
| \% Funds From State (FY 2015) | 4.00\% | 11\% | 236 | 2.73\% | 10.24\% | 22.86\% | 35.08\% | 51.92\% |
| \% Funds From Tuition and Fees (FY 2015) | 84.00\% | 97\% | 238 | 16.49\% | 22.50\% | 39.58\% | 54.00\% | 71.89\% |
| Campus Information |  |  |  |  |  |  |  |  |
| Pell Grant Eligible Students | 65.00\% | 92\% | 130 | 5.15\% | 27.49\% | 40.00\% | 51.11\% | 64.00\% |
|  |  |  |  |  |  |  |  |  |


| Form 2: Student Completion and Transfer | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \% Completed/Transferred in Two Years (Full-time) |  |  |  |  |  |  |  |  |
| \% Completed in Two Years (On-time) (Fall 2013 Cohort) | 10.89\% | 40\% | 193 | 4.89\% | 7.49\% | 12.92\% | 20.11\% | 31.85\% |
| \% Transferred in Two Years (Fall 2013 Cohort) | 8.91\% | 41\% | 190 | 3.94\% | 6.14\% | 10.01\% | 14.04\% | 19.80\% |
| \% Completed OR Transferred in Two Years (Fall 2013 Cohort) | 19.80\% | 33\% | 188 | 12.00\% | 17.66\% | 24.17\% | 30.47\% | 44.56\% |
| \% Completed AND Transferred in Two Years (Fall 2013 Cohort) | 1.98\% | 49\% | 193 | 0.16\% | 0.61\% | 2.06\% | 6.40\% | 10.32\% |
| \% Completed in Three Years |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2012 Cohort) | 20.86\% | 46\% | 211 | 11.46\% | 15.49\% | 21.51\% | 29.00\% | 36.61\% |
| Part-time, First-time (Fall 2012 Cohort) | 10.55\% | 77\% | 196 | 2.48\% | 3.99\% | 6.31\% | 9.36\% | 18.74\% |
| \% Transferred in Three Years |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2012 Cohort) | 13.67\% | 43\% | 223 | 8.44\% | 10.71\% | 14.70\% | 20.38\% | 27.03\% |
| Part-time, First-time (Fall 2012 Cohort) | 12.39\% | 68\% | 196 | 3.98\% | 6.12\% | 8.88\% | 14.30\% | 19.74\% |
| \% Completed OR Transferred in Three Years |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2012 Cohort) | 34.53\% | 36\% | 208 | 25.48\% | 30.75\% | 37.52\% | 45.97\% | 52.99\% |
| Part-time, First-time (Fall 2012 Cohort) | 22.94\% | 71\% | 192 | 9.05\% | 12.68\% | 16.70\% | 24.23\% | 29.89\% |
| \% Completed AND Transferred in Three Years |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2012 Cohort) | 6.12\% | 44\% | 213 | 1.81\% | 3.44\% | 6.90\% | 12.44\% | 16.36\% |
| Part-time, First-time (Fall 2012 Cohort) | 4.13\% | 90\% | 196 | 0.00\% | 0.41\% | 1.02\% | 2.10\% | 3.74\% |
| \% Completed in Six Years |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2009 Cohort) | 31.75\% | 68\% | 192 | 10.95\% | 21.12\% | 27.92\% | 33.07\% | 40.71\% |
| Part-time, First-time (Fall 2009 Cohort) | 13.71\% | 51\% | 192 | 4.65\% | 9.60\% | 13.53\% | 16.84\% | 25.49\% |
| \% Transferred in Six Years |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2009 Cohort) | 18.14\% | 45\% | 206 | 9.93\% | 13.34\% | 18.83\% | 25.92\% | 33.35\% |
| Part-time, First-time (Fall 2009 Cohort) | 14.92\% | 58\% | 191 | 4.97\% | 9.13\% | 13.39\% | 19.45\% | 28.01\% |
| \% Completed OR Transferred in Six Years |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2009 Cohort) | 49.89\% | 56\% | 189 | 23.82\% | 41.22\% | 47.86\% | 54.80\% | 64.62\% |
| Part-time, First-time (Fall 2009 Cohort) | 28.63\% | 50\% | 189 | 13.08\% | 22.07\% | 28.50\% | 38.23\% | 48.33\% |
| \% Completed AND Transferred in Six Years |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2009 Cohort) | 12.47\% | 51\% | 204 | 1.06\% | 7.02\% | 12.38\% | 16.77\% | 21.75\% |
| Part-time, First-time (Fall 2009 Cohort) | 3.63\% | 44\% | 191 | 0.35\% | 2.30\% | 3.83\% | 6.25\% | 9.43\% |
|  |  |  |  |  |  |  |  |  |
| Form 3: Student Performance at Transfer Institutions (Most Recent AY) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Cumulative First-year GPA |  | <1\% | 52 | 2.59 | 2.84 | 2.98 | 3.08 | 3.18 |
| Average First-year Credit Hours |  | <1\% | 38 | 0.07 | 15.8 | 20.23 | 21.01 | 23.24 |
| \% Enrolled Next Year |  | <1\% | 58 | 58.91\% | 70.75\% | 80.14\% | 83.45\% | 87.04\% |
|  |  |  |  |  |  |  |  |  |
| Form 4: Credit Student Enrollment (Fall 2014 Cohort) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Fall-fall persistence Rate | 48.98\% | 55\% | 233 | 39.47\% | 44.69\% | 48.18\% | 51.66\% | 56.01\% |
| Next-term Persistence Rate | 74.51\% | 73\% | 234 | 63.90\% | 68.12\% | 71.67\% | 74.85\% | 77.70\% |
| Full-time Next-term Persistence Rate | 83.04\% | 58\% | 239 | 75.58\% | 79.31\% | 82.09\% | 84.65\% | 88.17\% |
| Full-time Fall-Fall Persistence Rate | 52.11\% | 30\% | 238 | 44.71\% | 50.96\% | 55.47\% | 59.73\% | 64.75\% |
| Part-time Next-term Persistence Rate | 70.91\% | 91\% | 234 | 50.18\% | 58.03\% | 62.71\% | 66.09\% | 70.66\% |
| Part-time Fall-Fall Persistence Rate | 47.62\% | 80\% | 233 | 32.38\% | 38.20\% | 42.97\% | 46.68\% | 50.55\% |
|  |  |  |  |  |  |  |  |  |


| Form 5: Student Satisfaction and Engagement (Most Recent Data) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ruffalo Noel Levitz Summary Items |  |  |  |  |  |  |  |  |
| College experience met expectations | 4.8 | 17\% | 101 | 4.7 | 4.8 | 4.9 | 5 | 5.1 |
| Overall satisfaction with experience | 5.5 | 27\% | 101 | 5.3 | 5.4 | 5.5 | 5.7 | 5.8 |
| Would enroll here again | 5.7 | 29\% | 101 | 5.4 | 5.6 | 5.8 | 6 | 6.1 |
| Ruffalo Noel Levitz Satisfaction Scales |  |  |  |  |  |  |  |  |
| Academic Advising/Counseling | 5.3 | 26\% | 101 | 5.1 | 5.3 | 5.4 | 5.6 | 5.8 |
| Academic Services | 5.8 | 53\% | 79 | 5.3 | 5.6 | 5.7 | 5.9 | 6 |
| Admissions \& Financial Aid | 5.2 | 26\% | 101 | 5 | 5.2 | 5.4 | 5.6 | 5.8 |
| Campus Climate | 5.4 | 26\% | 101 | 5.2 | 5.4 | 5.6 | 5.8 | 5.9 |
| Campus Support Services | 5.1 | 24\% | 101 | 4.9 | 5.1 | 5.4 | 5.6 | 5.9 |
| Concern for the Individual | 5.3 | 33\% | 79 | 5.1 | 5.2 | 5.4 | 5.6 | 5.8 |
| Instructional Effectiveness | 5.4 | 22\% | 101 | 5.4 | 5.4 | 5.6 | 5.8 | 5.9 |
| Registrations Effectiveness | 5.5 | 26\% | 101 | 5.3 | 5.5 | 5.7 | 5.8 | 5.9 |
| Responsiveness to Diverse Populations | 5.6 | 37\% | 79 | 5.4 | 5.5 | 5.7 | 5.8 | 6 |
| Safety and Security | 5.1 | 13\% | 101 | 5.1 | 5.2 | 5.4 | 5.7 | 5.9 |
| Service Excellence | 5.5 | 43\% | 79 | 5.2 | 5.3 | 5.5 | 5.6 | 5.9 |
| Student Centeredness | 5.5 | 23\% | 100 | 5.3 | 5.5 | 5.6 | 5.7 | 5.9 |
| CCSSE Benchmarks |  |  |  |  |  |  |  |  |
| Active \& Collaborative Learning | 51.1 | 68\% | 171 | 45.1 | 46.9 | 49.2 | 52 | 56 |
| Student Effort | 49.1 | 52\% | 171 | 45.3 | 47.1 | 48.8 | 50.9 | 54.3 |
| Academic Challenge | 49.2 | 50\% | 171 | 45.7 | 47.7 | 49.2 | 51.3 | 53 |
| Student-Faculty Interaction | 49.7 | 42\% | 171 | 46.1 | 48 | 50.4 | 52.9 | 54.8 |
| Support for Learners | 48.6 | 43\% | 171 | 45.1 | 46.7 | 49.5 | 52.7 | 55.3 |
|  |  |  |  |  |  |  |  |  |
| Form 6: Student Goal Attainment (Most Recent Data) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| \% Graduates and Completers | 91.00\% | 34\% | 138 | 82.41\% | 89.00\% | 95.00\% | 97.70\% | 99.00\% |
|  |  |  |  |  |  |  |  |  |
| Form 7: Credit College-level Retention, Success (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Retention Rate | 96.92\% | 98\% | 248 | 86.39\% | 88.67\% | 91.62\% | 93.19\% | 94.72\% |
| Enrollee Success Rate | 82.70\% | 91\% | 248 | 70.89\% | 73.41\% | 76.49\% | 79.73\% | 82.58\% |
| Completer Success Rate | 85.32\% | 61\% | 248 | 78.80\% | 81.50\% | 84.17\% | 86.86\% | 89.68\% |
|  |  |  |  |  |  |  |  |  |
| Form 8: Credit Developmental Retention, Success (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Math Retention Rate | 98.28\% | 97\% | 247 | 75.03\% | 81.94\% | 87.48\% | 91.16\% | 94.79\% |
| Writing Retention Rate | 98.67\% | 96\% | 211 | 77.76\% | 84.08\% | 90.32\% | 93.10\% | 95.62\% |
| Rdng/Writing Retention Rate | 100.00\% | 99\% | 80 | 81.69\% | 85.39\% | 90.41\% | 94.17\% | 97.45\% |
| Reading Retention Rate | 100.00\% | >99\% | 198 | 76.17\% | 84.87\% | 90.21\% | 94.34\% | 96.85\% |
| Math Enrollee Success Rate | 74.64\% | 94\% | 247 | 46.49\% | 52.69\% | 58.68\% | 64.88\% | 71.00\% |
| Writing Enrollee Success Rate | 74.67\% | 82\% | 211 | 52.44\% | 59.74\% | 66.67\% | 72.48\% | 78.26\% |
| Rdng/Writing Enrollee Success Rate | 80.95\% | 89\% | 80 | 51.01\% | 59.42\% | 66.67\% | 73.87\% | 82.21\% |
| Reading Enrollee Success Rate | 83.33\% | 93\% | 198 | 50.46\% | 61.00\% | 68.80\% | 75.65\% | 81.52\% |
| Math Completer Success Rate | 75.95\% | 77\% | 247 | 55.39\% | 62.87\% | 69.11\% | 75.46\% | 81.69\% |
| Writing Completer Success Rate | 75.68\% | 53\% | 211 | 61.44\% | 69.03\% | 75.00\% | 82.14\% | 87.62\% |
| Rdng/Writing Completer Success Rate | 80.95\% | 71\% | 80 | 56.20\% | 64.68\% | 75.37\% | 81.89\% | 92.94\% |
| Reading Completer Success Rate | 83.33\% | 67\% | 197 | 60.00\% | 71.18\% | 77.48\% | 85.75\% | 90.71\% |
| Combined Enrollee Success Rate | 75.06\% | 93\% | 247 | 52.74\% | 56.62\% | 61.62\% | 67.63\% | 72.12\% |
|  |  |  |  |  |  |  |  |  |


| Form 9: Credit Developmental Retention, Success, First College-level (Fall 2013 Cohort) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Math Retention Rate | 95.38\% | 91\% | 235 | 71.06\% | 81.95\% | 87.95\% | 91.79\% | 95.10\% |
| Writing Retention Rate | 95.12\% | 81\% | 227 | 70.89\% | 82.93\% | 90.63\% | 94.57\% | 96.44\% |
| Math Enrollee Success Rate | 72.31\% | 67\% | 235 | 50.59\% | 59.47\% | 67.41\% | 74.03\% | 80.13\% |
| Writing Enrollee Success Rate | 70.73\% | 45\% | 227 | 52.17\% | 64.29\% | 71.88\% | 78.44\% | 84.53\% |
| Math Completer Success Rate | 75.81\% | 37\% | 235 | 64.92\% | 72.27\% | 78.75\% | 83.73\% | 89.24\% |
| Writing Completer Success Rate | 74.36\% | 25\% | 227 | 67.57\% | 74.35\% | 80.53\% | 86.71\% | 91.24\% |
|  |  |  |  |  |  |  |  |  |
| Form 10: Career Program Completers (Most Recent Data) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Employed in Related Field | 77.58\% | 85\% | 187 | 36.28\% | 49.47\% | 64.62\% | 73.44\% | 81.80\% |
| Pursuing Education | 33.55\% | 67\% | 179 | 6.67\% | 13.10\% | 22.71\% | 40.91\% | 53.47\% |
| Employers Satisfied with Preparation | 94.74\% | 41\% | 61 | 83.17\% | 90.61\% | 95.38\% | 99.53\% | 100.00\% |
|  |  |  |  |  |  |  |  |  |
| Form 11: Retention and Success Core Academic Skills (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Comp I Retention Rate | 97.13\% | 95\% | 248 | 84.24\% | 87.83\% | 90.53\% | 93.41\% | 95.54\% |
| Comp II Retention Rate | 93.62\% | 90\% | 235 | 79.50\% | 84.00\% | 87.32\% | 91.33\% | 93.45\% |
| Algebra Retention Rate | 95.05\% | 91\% | 240 | 74.53\% | 80.43\% | 86.06\% | 91.23\% | 94.93\% |
| Speech Retention Rate | 96.76\% | 92\% | 243 | 85.29\% | 88.08\% | 91.53\% | 94.37\% | 96.54\% |
| Gateway Math Retention Rate | 93.81\% | 88\% | 205 | 78.03\% | 82.88\% | 88.10\% | 91.60\% | 94.62\% |
| Comp I Enrollee Success Rate | 83.28\% | 93\% | 248 | 60.95\% | 67.38\% | 73.06\% | 77.30\% | 81.83\% |
| Comp II Enrollee Success Rate | 85.11\% | 98\% | 235 | 60.42\% | 65.86\% | 70.33\% | 74.51\% | 79.06\% |
| Algebra Enrollee Success Rate | 63.37\% | 45\% | 240 | 50.10\% | 56.98\% | 64.51\% | 72.26\% | 80.75\% |
| Speech Enrollee Success Rate | 80.58\% | 58\% | 243 | 69.73\% | 73.98\% | 78.67\% | 83.54\% | 88.05\% |
| Gateway Math Enrollee Success Rate | 79.38\% | 93\% | 205 | 55.12\% | 60.73\% | 65.94\% | 71.41\% | 77.62\% |
| Comp I Completer Success Rate | 85.74\% | 80\% | 248 | 69.87\% | 75.90\% | 81.24\% | 84.58\% | 89.05\% |
| Comp II Completer Success Rate | 90.91\% | 97\% | 235 | 72.36\% | 76.84\% | 81.09\% | 85.00\% | 89.35\% |
| Algebra Completer Success Rate | 66.67\% | 16\% | 240 | 62.24\% | 69.70\% | 75.08\% | 81.96\% | 89.33\% |
| Speech Completer Success Rate | 83.28\% | 29\% | 243 | 78.50\% | 82.30\% | 87.19\% | 90.27\% | 93.47\% |
| Gateway Math Completer Success Rate | 84.62\% | 87\% | 205 | 65.65\% | 70.44\% | 77.20\% | 81.44\% | 85.90\% |
|  |  |  |  |  |  |  |  |  |
| Form 12: Institution-wide Credit Grades (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| \% Withdrawal | 2.92\% | 1\% | 247 | 5.31\% | 6.83\% | 8.49\% | 11.74\% | 14.06\% |
| \% Completed | 97.08\% | 98\% | 247 | 85.94\% | 88.26\% | 91.51\% | 93.17\% | 94.69\% |
| \% Completer Success | 84.36\% | 60\% | 247 | 77.61\% | 80.44\% | 83.40\% | 86.26\% | 89.07\% |
| \% Enrollee Success | 81.90\% | 92\% | 247 | 69.77\% | 72.93\% | 75.50\% | 77.93\% | 81.54\% |
| \% A \& B Grades | 64.63\% | 85\% | 247 | 52.37\% | 55.81\% | 58.69\% | 62.20\% | 65.63\% |
|  |  |  |  |  |  |  |  |  |
| Form 13A: Minority Participation Rates (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| \% Minority Credit Students | 11.47\% | 12\% | 245 | 10.08\% | 16.11\% | 25.59\% | 42.40\% | 62.86\% |
| \% Minority Employees | 8.06\% | 34\% | 225 | 3.20\% | 6.57\% | 11.80\% | 22.32\% | 36.79\% |
| Minority Student/Population Ratio | 2.39 | 95\% | 241 | 0.93 | 1.07 | 1.21 | 1.54 | 1.99 |
| Minority Employee/Population Ratio | 1.68 | 98\% | 223 | 0.32 | 0.48 | 0.66 | 0.81 | 1.01 |
|  |  |  |  |  |  |  |  |  |
| Form 13B: High School Graduates (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| \% Enrolling Public HS | 6.22\% | 3\% | 159 | 9.34\% | 15.33\% | 21.32\% | 26.85\% | 31.34\% |
| \% Enrolling Private HS | 5.47\% | 16\% | 79 | 3.20\% | 6.92\% | 13.38\% | 22.37\% | 34.16\% |
| \% Enrolling Total | 6.19\% | 5\% | 173 | 8.71\% | 15.57\% | 21.86\% | 27.16\% | 32.05\% |
|  |  |  |  |  |  |  |  |  |


| Form 14A: Market Penetration: Students (AY 2014-2015) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Credit Student Penetration Rate | 1.90\% | 20\% | 241 | 1.36\% | 2.07\% | 2.91\% | 4.30\% | 5.64\% |
| Non-credit Student Penetration Rate | 0.86\% | 44\% | 213 | 0.13\% | 0.36\% | 1.01\% | 2.12\% | 4.53\% |
| Form 14B: Market Penetration: Community (AY 2014-2015) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Cultural Activities | 0.87\% | 21\% | 92 | 0.48\% | 1.04\% | 3.07\% | 9.31\% | 18.06\% |
| Public Meetings | 1.67\% | 37\% | 82 | 0.08\% | 1.03\% | 2.93\% | 9.11\% | 17.04\% |
| Sporting Events | 1.71\% | 53\% | 92 | 0.00\% | 0.03\% | 1.55\% | 4.42\% | 11.76\% |
| Form 15: Non-Credit Workforce Training (FY 2015) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Duplicated Headcount | 969 | 23\% | 162 | 368 | 1,094 | 2,476 | 5,568 | 17,339 |
| Companies Served | 55 | 53\% | 157 | 10 | 22 | 52 | 118 | 275 |
| Total Costs | \$453,996 | 38\% | 143 | \$86,957 | \$228,660 | \$635,715 | \$1,974,638 | \$3,482,307 |
| Total Revenues | \$410,659 | 39\% | 146 | \$110,875 | \$223,455 | \$677,266 | \$1,986,572 | \$3,840,788 |
| Net Revenue | \$-43,337 | 15\% | 251 | \$-132,929 | \$0 | \$0 | \$78,856 | \$233,461 |
| Net Revenue as \% of Total | -10.55\% | 24\% | 143 | -57.58\% | -10.55\% | 6.72\% | 23.83\% | 48.12\% |
| Form 16A: Average Credit Section Size (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Average Credit Section Size | 14.34 | 9\% | 242 | 14.55 | 16.46 | 18 | 20.31 | 22.36 |
| Form 16B: Credit Course Student/Faculty Ratio (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Student/Faculty Ratio | 11.62 | 10\% | 236 | 11.59 | 13.51 | 16.51 | 18.78 | 21.57 |
| Form 16C: Instructional Faculty Load (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| \% Credit Hours by Full-time Faculty | 54.36\% | 48\% | 221 | 37.28\% | 44.40\% | 54.95\% | 65.28\% | 77.51\% |
| \% Credit Hours by Part-time/Adjunct Faculty | 45.64\% | 52\% | 221 | 22.49\% | 34.72\% | 45.05\% | 55.60\% | 62.72\% |
| \% Sections by Full-time Faculty | 47.08\% | 36\% | 223 | 36.54\% | 42.47\% | 52.58\% | 62.03\% | 72.47\% |
| \% Sections by Part-time/Adjunct Faculty | 52.92\% | 64\% | 223 | 27.53\% | 37.97\% | 47.42\% | 57.53\% | 63.46\% |
| Form 17A: Online/Distance Learning Credit Hours (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| DL \% of Credit Hours | 15.50\% | 49\% | 237 | 7.78\% | 11.05\% | 15.68\% | 21.40\% | 29.82\% |
| DL \% of Total Credit Sections | 14.67\% | 51\% | 239 | 7.36\% | 10.22\% | 14.60\% | 19.74\% | 27.15\% |
| Form 17B: Distance Learning Grades (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| \% Withdrawal | 2.92\% | <1\% | 239 | 6.97\% | 9.48\% | 12.33\% | 16.38\% | 20.25\% |
| \% Completed | 97.08\% | >99\% | 239 | 79.75\% | 83.62\% | 87.67\% | 90.52\% | 93.03\% |
| \% Completer Success | 81.79\% | 72\% | 239 | 69.45\% | 73.85\% | 78.52\% | 82.39\% | 85.98\% |
| \% Enrollee Success | 79.40\% | 96\% | 239 | 60.00\% | 63.58\% | 67.17\% | 71.80\% | 75.83\% |
| \% A \& B Grades | 66.22\% | 97\% | 239 | 45.69\% | 49.04\% | 53.28\% | 57.56\% | 63.12\% |
| Form 18: Student Services: FTE Staff/Student Ratio (Fall 2014) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Career Services | 1,762.67 | 20\% | 166 | 1,101.90 | 1,919.00 | 3,184.25 | 4,903.33 | 7,142.18 |
| Counseling and Advising | 587.56 | 54\% | 192 | 291.74 | 412.09 | 568.86 | 796.31 | 1,083.37 |
| Recruitment, Admissions, Registration | 661 | 51\% | 193 | 261.26 | 403.38 | 658.06 | 1,027.25 | 1,639.30 |
| Financial Aid | 1,322.00 | 73\% | 192 | 507.26 | 675.5 | 1,011.73 | 1,397.75 | 2,075.75 |
| Student Activities | 5,288.00 | 83\% | 183 | 871.21 | 1,542.56 | 2,832.00 | 4,506.67 | 6,205.40 |
| Testing \& Assessment Services | 10,576.00 | 95\% | 181 | 731.37 | 1,201.33 | 2,396.29 | 4,233.00 | 7,087.40 |
|  |  |  |  |  |  |  |  |  |


| Form 19A: Retirements and Departures (AY 2014-2015) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Retirements Rate | 5.59\% | 92\% | 193 | 1.08\% | 1.78\% | 2.83\% | 3.89\% | 5.28\% |
| Departures Rate | 18.88\% | 98\% | 192 | 2.63\% | 4.44\% | 6.22\% | 9.81\% | 12.96\% |
| Form 19B: Grievances and Harassment Actions (AY 2014-2015) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Grievance Rate | 1.0169\% | 87\% | 155 | 0.0000\% | 0.0000\% | 0.1709\% | 0.5878\% | 1.1657\% |
| Harassment Rate | 0.3390\% | 64\% | 156 | 0.0000\% | 0.0000\% | 0.1439\% | 0.4969\% | 0.8462\% |
| Form 20A: Instructional Cost (FY 2015) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Cost per Credit Hour | \$147 | 37\% | 210 | \$117 | \$132 | \$163 | \$214 | \$304 |
| Cost per FTE Student | \$4,398 | 37\% | 210 | \$3,517 | \$3,957 | \$4,902 | \$6,419 | \$9,120 |
| Form 20B: Development/Training Expenditures per FTE Employee (FY 2015) | Reported Value | \% Rank | N | 10th | 25th | 50th | 75th | 90th |
| Expenditures per FTE Employee | \$385 | 54\% | 141 | \$42 | \$128 | \$367 | \$618 | \$997 |

## Edison State Community College <br> NCCBP 2016

Section II 2016 Identified Strengths and Opportunities

## 2016 Strengths

## Edison reported values for the benchmarks below that are above the 75th percentile

## 1. \% of Students that Withdrew from Credit Courses Edison State - 1st Percentile (Low is better)

2. Ratio of Minority Employees of the Minority Population of the Service Area Edison State - 98th Percentile
3. \% of Students that Received a Passing Grade of those that Completed English Comp II Edison State - 97th Percentile
4. Ratio of Minority Student taking Credit Class of the Minority Population of the Service Area Edison State - 95th Percentile
5. Combined Enrollee Success Rate Edison State - 93rd Percentile
6. \% of Part-Time, First-Time Students that Completed AND Transferred in Three Years Edison State - 90th Percentile
7. \% of Students that Completed a Career Program and are Employed in Related Field Edison State - 85th Percentile
8. \% of Students that Received a Passing Grade of those that Completed English Comp I Edison State - 80th Percentile
9. \% of Part-Time, First-Time Students that Completed in Three Years Edison State - 77th Percentile
10. \% of Students that Received a Passing Grade in Math Developmental/Remedial Courses of those that Compeleted the Course Edison State - 77th Percentile

* As identified by NCCBP


## 2016 Opportunities for Improvement

Edison reported values for the benchmarks below that are below the 25th percentile

1. Ruffalo Noel Levitz: Satisfaction with Safety and Security Edison State - 13th Percentile
2. \% of Students that Received a Passing Grade of those that Completed College Algebra Edison State - 16th Percentile
3. Ruffalo Noel Levitz: College Experience Met Expectations Edison State - 17th Percentile
4. \% of Cultural Activities Attendees (duplicated) from the Service Area Population Edison State - 21st Percentile
5. Ruffalo Noel Levitz: Satisfaction with Instructional Effectiveness Edison State - 22nd Percentile
6. Ruffalo Noel Levitz: Satisfaction with Student Centeredness Edison State - 23rd Percentile
7. Ruffalo Noel Levitz: Satisfaction with Support Services Edison State - 24th Percentile
8. \% of Net Revenue from Total Revenue Edison State - 24th Percentile
*As identified by NCCBP

## Edison State Community College <br> NCCBP 2016

Section III 2011-2016 A Six-year Look at Edison State's Results

National Aggregate Data Prepared for Edison State Community College 2011-2016

| Benchmark | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 1 \| Subscriber Information (Reporting Prior AY/ FY) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Service Area Total Population | 204,888 | 32\% | 280 | 204,888 | 31\% | 267 | 204,734 | 34\% | 268 | 205,007 | 34\% | 260 | 205,047 | 34\% | 247 | 205,047 | 33\% | 249 |
| Service Area Unemployment Rate | 9.00\% | 60\% | 280 | 8.70\% | 64\% | 267 | 7.6\% | 55\% | 268 | 5.67\% | 32\% | 260 | 5.00\% | 30\% | 244 | 4.10\% | 18\% | 246 |
| Service Area Median Household Income | \$48,772 | 50\% | 250 | \$48,087 | 54\% | 248 | \$49,007 | 55\% | 254 | \$49,254 | 52\% | 247 | \$48,631 | 50\% | 243 | \$48,812 | 46\% | 246 |
| PPEDS Enrollment | 3,459 | 18\% | 280 | 3,559 | 16\% | 267 | 3,458 | 20\% | 268 | 3,070 | 18\% | 260 | 2,993 | 20\% | 248 | 3,042 | 21\% | 250 |
| Fulltime Credit Headcount | 1,357 | 16\% | 280 | 1,377 | 13\% | 267 | 1279 | 14\% | 268 | 985 | 10\% | 260 | 877 | 8\% | 248 | 785 | 7\% | 250 |
| \% of full-time Students (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 5.81\% | 7\% | 250 |
| Part-time Credit Headcount | 2,102 | 25\% | 280 | 2,182 | 24\% | 267 | 2,179 | 28\% | 268 | 2,085 | 26\% | 260 | 2,116 | 28\% | 248 | 2,257 | 29\% |  |
| \% of Part-time Students (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 74.19\% | 93\% | 250 |
| \% High School Student Concurrent Enrollment Headcount |  |  |  |  |  |  | 19.40\% | 82\% | 245 | 19.00\% | 79\% | 245 | 24.00\% | 85\% | 239 | 32.00\% | 92\% |  |
| \% Pell Grant Recipients |  |  |  |  |  |  | 52.30\% | 79\% | 231 | 50.00\% | 71\% | 251 | 54.00\% | 79\% | 244 | 38.00\% | 49\% | 241 |
| Non-credit Headcount | 332 | 15\% | 237 | 665 | 24\% | 224 | 397 | 24\% | 223 | 407 | 19\% | 226 | 818 | 38\% | 223 | 695 | 36\% |  |
| \% Transfer Credit Hours | 52.00\% | 36\% | 250 | 50.00\% | 32\% | 237 | 52.00\% | 37\% | 233 | 65.00\% | 75\% | 228 | 66.00\% | 76\% | 223 | 56.00\% | 46\% | 224 |
| \% Technical/Career Credit Hours | 35.00\% | 59\% | 260 | 37.00\% | 64\% | 242 | 35.00\% | 63\% | 235 | 35.00\% | 56\% | 227 | 34.00\% | 56\% | 221 | 32.00\% | 52\% |  |
| \% Developmental Credit Hours | 13.00\% | 66\% | 265 | 13.00\% | 64\% | 249 | 14.00\% | 69\% | 242 | 10.00\% | 49\% | 238 | 10.00\% | 52\% | 230 | 12.00\% | 76\% |  |
| \% High School Student Concurrent Enrollment Credit Hours |  |  |  |  |  |  | 18.00\% | 95\% | 231 | 21.00\% | 97\% | 233 | 22.00\% | 95\% | 217 | 26.00\% | 97\% |  |
| Credit Student Median Age | 22 | 50\% | 274 | 23 | 60\% | 262 | 23 | 62\% | 256 | 22 | 50\% | 248 | 22 | 55\% | 242 | 21 | 47\% |  |
| \% Female Credit Students | 64.00\% | 92\% | 278 | 65.00\% | 94\% | 264 | 65.00\% | 92\% | 261 | 65.00\% | 93\% | 256 | 64.00\% | 91\% | 246 | 64.00\% | 92\% |  |
| \% FFirst-generation Student | 58.00\% | 84\% | 172 | 57.00\% | 81\% | 165 | 68.00\% | 92\% | 171 | 66.00\% | 92\% | 170 | 56.00\% | 81\% | 170 | 73.00\% | 97\% |  |
| \% Nonresident Alien | 1.00\% | 75\% | 280 | 0.00\% | 31\% | 267 | 0.10\% | 43\% | 268 | 0.13\% | 48\% | 260 | 0.10\% | 47\% | 241 | 0.03\% | 39\% |  |
| \% Hispanics of Any Race | 1.00\% | 10\% | 280 | 1.00\% | 8\% | 267 | 0.60\% | 3\% | 268 | 1.24\% | 9\% | 260 | 1.07\% | 9\% | 248 | 1.35\% | 7\% |  |
| \% American Indian or Alaskan Native | 2.00\% | 19\% | 280 | 1.00\% | 76\% | 267 | 0.40\% | 42\% | 268 | 0.23\% | 28\% | 260 | 0.33\% | 38\% | 247 | 0.56\% | 54\% |  |
| \% Asian | 1.00\% | 74\% | 280 | 1.00\% | 43\% | 267 | 0.60\% | 18\% | 268 | 0.75\% | 20\% | 260 | 0.97\% | 26\% | 247 | 0.95\% | 26\% |  |
| \% Black or African American | 2.00\% | 19\% | 280 | 2.00\% | 18\% | 267 | 2\% | 22\% | 268 | 2.51\% | 21\% | 260 | 3.01\% | 25\% | 248 | 3.42\% | 28\% | 250 |
| \% Nat. Hawaiian, Pacific Islander |  |  |  | 0.00\% | 45\% | 267 | 0\% | 42\% | 268 | 0.03\% | 49\% | 260 | 0.03\% | 47\% | 244 | 0.00\% |  |  |
| \% White | 91.00\% | 94\% | 280 | 93.00\% | 97\% | 267 | 92.50\% | 97\% | 268 | 91.24\% | 95\% | 260 | 89.11\% | 95\% | 248 | 88.53\% | 95\% | 250 |
| \% Two or more Races/Ethnicities |  |  |  | 1.00\% | 62\% | 267 | 0.90\% | 30\% | 268 | 0.91\% | 23\% | 260 | 1.14\% | 31\% | 243 | 1.55\% | 29\% |  |
| \% Race/Ethnicity Unknown | 3.00\% | 33\% | 280 | 1.00\% | 18\% | 267 | 2.90\% | 39\% | 268 | 2.96\% | 43\% | 260 | 4.24\% | 64\% | 248 | 3.52\% | 53\% | 249 |
| Tuition and Fees per Credit Hour | \$119 | 74\% | 273 | \$123 | 75\% | 261 | \$127 | 66\% | 259 | \$135 | 67\% | 252 | \$137 | 64\% | 240 | \$141 | 64\% |  |
| Unrestricted Operating funds | \$5,612,109 | 7\% | 269 | \$4,538,201 | 4\% | 253 | \$5,083,336 | 8\% | 249 | \$5,007,240 | 5\% | 241 | \$4,384,796 | 5\% | 230 | \$4,269,777 | 6\% | 229 |
| Restricted Operating Revenue (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | \$368,038 | 11\% |  |
| \% Funds from Local Sources | 0.00\% | 16\% | 263 | 0.00\% | 13\% | 246 | 0.00\% | 13\% | 244 | 0.00\% | 13\% | 239 | 0.00\% |  | 224 | 0.00\% |  | 230 |
| \% Funds from State | 3.00\% | 10\% | 273 | 4.00\% | 9\% | 251 | 2.00\% | 10\% | 249 | 2.00\% | 17\% | 245 | 1.00\% | 5\% | 235 | 4.00\% | 11\% |  |
| $\%$ Funds from Tuition and Fees | 71.00\% | 88\% | 273 | 79.00\% | 94\% | 254 | 75.00\% | 95\% | 253 | 84.00\% | 96\% | 246 | 86.00\% | >99\% | 235 | 84.00\% | 97\% | 238 |
| Pell Grant ligible Students (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 65.00\% | 92\% | 130 |


| Benchmark | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank |  |
| Form 2 \| Student Completion and Transfer (Fall IPEDS GRS Cohort) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \% Completed/Transferred in Two Years (Full-time) - New 2015 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \% Completed in Two Years (On-time) |  |  |  |  |  |  |  |  |  |  |  |  | 17.27\% | 63\% | 155 | 10.89\% | 40\% | 193 |
| \% Transferred in Two Years |  |  |  |  |  |  |  |  |  |  |  |  | 17.63\% | 85\% | 165 | 8.91\% | 41\% | 190 |
| \% Completed OR Transferred in Two Years |  |  |  |  |  |  |  |  |  |  |  |  | 34.89\% | 79\% | 155 | 19.80\% | $33 \%$ | 188 |
| \% Completed AND Transferred in Two Years |  |  |  |  |  |  |  |  |  |  |  |  | 5.40\% | 69\% | 155 | 1.98\% | 49\% | 193 |
| \% Completed in Three Years |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Full-time, First-time | 22.73\% | 62\% | 271 | 20.66\% | 52\% | 261 | 25.62\% | 68\% | 259 | 20.09\% | 54\% | 250 | 53.95\% | 91\% | 188 | 20.86\% | 46\% | 211 |
| Part-time, First-time | 6.75\% | 53\% | 228 | 6.19\% | 47\% | 219 | 5.24\% | 38\% | 214 | 7.75\% | 58\% | 204 | 27.46\% | 93\% | 174 | 10.55\% | 77\% | 196 |
| \% Transferred in Three Years |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Full-time, First-time | 18.51\% | 55\% | 255 | 27.5\% | 90\% | 239 | 21.32\% | 72\% | 237 | 22.80\% | 76\% | 236 | 23.98\% | 82\% | 221 | 13.67\% | 43\% | 223 |
| Part-time, First-time | 13.49\% | 60\% | 199 | 15.93\% | 76\% | 195 | 10.89\% | 57\% | 175 | 14.44\% | 73\% | 185 | 11.48\% | 53\% | 188 | 12.39\% | 68\% | 196 |
| \% Compl. or Transt. in Three Years |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Full-time, First-time | 41.23\% | 60\% | 271 | 48.21\% | 83\% | 261 | 46.94\% | 81\% | 259 | 42.89\% | 69\% | 250 | 77.93\% | 95\% | 188 | 34.53\% | 36\% |  |
| Part-time, First-time | 20.24\% | 57\% | 228 | 22.12\% | 63\% | 219 | 16.13\% | 52\% | 214 | 22.18\% | 64\% | 204 | 38.93\% | 91\% | 173 | 22.94\% | 71\% | 192 |
| \% Completed AND Transferred in Three Years - New 2015 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Full-time, First-time |  |  |  |  |  |  |  |  |  |  |  |  | 37.60\% | 94\% | 189 | 6.12\% | 44\% | 213 |
| Part-time, First-time |  |  |  |  |  |  |  |  |  |  |  |  | 19.26\% | 93\% | 174 | 4.13\% | 90\% | 196 |
| \% Completed in Six Years |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Full-time, First-time |  |  |  | 25.82\% | 41\% | 205 | 33.54\% | 75\% | 229 | 28.87\% | 57\% | 209 | 37.60\% | 94\% | 189 | 31.75\% | 68\% | 192 |
| Part-time, First-time |  |  |  | 11.19\% | 36\% | 169 | 14.93\% | 54\% | 207 | 19.37\% | 70\% | 180 | 19.26\% | 93\% | 174 | 13.71\% | 51\% | 192 |
| \% Transferred in Six Years |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Full-time, First-time |  |  |  | 22.25\% | 61\% | 185 | 27.95\% | 73\% | 205 | 29.58\% | 81\% | 191 | 34.99\% | 90\% | 198 | 18.14\% | 45\% |  |
| Part-time, First-time |  |  |  | 20.94\% | 70\% | 151 | 24.48\% | 80\% | 182 | 16.75\% | 51\% | 160 | 17.18\% | 51\% | 176 | 14.92\% | 58\% | 191 |
| \% Compl. or Transf. in Six Years |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Full-time, First-time |  |  |  | 48.08\% | 53\% | 205 | 61.49\% | 84\% | 229 | 58.45\% | 78\% | 209 | 68.87\% | 78\% | 176 | 49.89\% | 56\% | 189 |
| Part-time, First-time |  |  |  | 32.13\% | 58\% | 169 | 39.40\% | 73\% | 208 | 36.13\% | 64\% | 180 | 34.36\% | 40\% | 164 | 28.63\% | 50\% | 189 |
| \% Completed AND Transferred in Six Years - New 2015 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Full-time, First-time (Fall 2011 Cohort) |  |  |  |  |  |  |  |  |  |  |  |  | 7.16\% | 23\% | 176 | 12.47\% | 51\% |  |
| Part-time, First-time (Fall 2008 Cohort) |  |  |  |  |  |  |  |  |  |  |  |  | 2.20\% | 17\% | 164 | 3.63\% | 44\% | 191 |



|  | 2011 |  |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Benchmark | Reported Value | \%Rank |  | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 4 \| Credit Student Enrollment (Fall $20 \times X$ Cohort) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fall-fall persistence Rate | 52.07\% | 72\% |  | 268 | 51.46\% | 72\% | 257 | 48.96\% | 55\% | 250 | 53.53\% | 84\% | 246 | 51.53\% | 70\% | 239 | 48.98\% | 55\% | 233 |
| Next-term Persistence Rate | 73.75\% | 62\% |  | 268 | 63.53\% | 13\% | 256 | 74.22\% | 73\% | 252 | 74.65\% | 78\% | 246 | 75.15\% | 76\% | 241 | 74.51\% | 73\% | 234 |
| Fulltime Nex-t-term Persistence Rate (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 83.04\% | 58\% | 239 |
| Full-time Fall-Fall Persistence Rate (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 52.11\% | 30\% | 238 |
| Part-time Next-term Persistence Rate (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 70.91\% | 91\% | 234 |
| P Part-time Fall-Fall Persistence Rate (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 2011 |  |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank |  | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank |  |
| Form 5 \ Student Satisfaction and Engagement (Most Recent Data) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Noel-Levitz Summary Items |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| College experience met expectations | 4.6 | 9\% |  | 85 | 4.6 | 11\% | 95 | 4.8 | 29\% | 97 | 4.8 | 31\% | 98 | 4.8 | 29\% | 89 | 4.8 | 17\% | 101 |
| Overall satisfaction with experience | 5.3 | 20\% |  | 85 | 5.3 | 23\% | 96 | 5.5 | 37\% | 97 | 5.5 | 37\% | 98 | 5.5 | 42\% | 89 | 5.5 | 27\% | 101 |
| Noel-Levitr Satisfaction Scales |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Academic Advising/Counseling | 5.2 | 41\% |  | 87 | 5.2 | 45\% | 95 | 5.3 | 48\% | 96 | 5.3 | 42\% | 101 | 5.3 | 32\% | 90 | 5.3 | 26\% | 101 |
| Academic Serrices | 5.6 | 71\% |  | 73 | 5.6 | 69\% | 80 | 5.8 | 70\% | 74 | 5.8 | 61\% | 79 | 5.8 | 56\% | 66 | 5.8 | 53\% |  |
| Admissions \& Financial Aid | 4.9 | 17\% |  | 87 | 4.9 | 16\% | 96 | 5.2 | 39\% |  | 5.2 | 32\% | 101 | 5.2 | 29\% | 90 | 5.2 |  |  |
| Campus climate | 5.2 | 32\% |  | 85 | 5.2 | 26\% | 95 | 5.4 | 39\% | 97 | 5.4 | 38\% | 101 | 5.4 | 32\% | 90 | 5.4 | 26\% |  |
| Campus Support Services | 4.9 | 30\% |  | 86 | 4.9 | 33\% | 95 | 5.1 | 39\% |  | 5.1 | 32\% | 101 | 5.1 | 26\% |  | 5.1 |  |  |
| Concern for the Individual | 5.1 | 38\% |  | 72 | 5.1 | 30\% | 80 | 5.3 | 51\% | 73 | 5.3 | 44\% | 81 | 5.3 | 40\% | 67 | 5.3 | 33\% |  |
| Instructional Effectiveness | 5.3 | 23\% |  | 87 | 5.3 | 24\% | 96 | 5.4 | 30\% |  | 5.4 | 30\% | 101 | 5.4 | 24\% |  | 5.4 | 22\% |  |
| Registrations Effectiveness | 5.4 | 28\% |  | 87 | 5.4 | 33\% | 95 | 5.5 | 40\% | 97 | 5.5 | 38\% | 101 | 5.5 | 30\% | 90 | 5.5 | 26\% | 101 |
| Responsiveness to Diverse Populations | 5.5 | 49\% |  | 71 | 5.5 | 55\% | 76 | 5.6 | 53\% |  | 5.6 | 51\% |  | 5.6 | 41\% | 66 | 5.6 | 37\% |  |
| Safety and Security | 4.9 | 22\% |  | 86 | 4.9 | 19\% | 95 | 5.1 | 25\% | 97 | 5.1 | 25\% | 100 | 5.1 | 21\% | 90 | 5.1 | 13\% | 101 |
| Service Excellence | 5.3 | 46\% |  | 72 | 5.3 | 48\% | 79 | 5.5 | 66\% | 74 | 5.5 | 58\% | 80 | 5.5 | 52\% | 66 | 5.5 | 43\% |  |
| Student Centeredness | 5.3 | 34\% |  | 87 | 5.3 | 29\% | 96 | 5.5 | 42\% | 97 | 5.5 | 37\% | 101 | 5.5 | 36\% | 90 | 5.5 | 23\% | 100 |
| CCSSE Benchmarks |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Active \& Collaborative Learning | 50.5 | 65\% |  | 200 | 55 | 92\% | 182 | 55 | 90\% | 199 | 55 | 92\% | 195 | 50.5 | 65\% | 167 | 51.1 | 68\% |  |
| student Effort | 54.3 | 91\% |  | 200 | 52.6 | 79\% | 182 | 52.6 | 78\% | 199 | 52.6 | 80\% | 195 | 54.3 | 89\% | 167 | 49.1 | 52\% | 171 |
| Academic Challenge | 48.8 | 32\% |  | 200 | 53.3 | 88\% | 182 | 53.3 | 90\% | 199 | 53.3 | 91\% | 195 | 48.8 | 43\% | 167 | 49.2 | 50\% |  |
| Student-Faculty Interaction | 46.5 | 12\% |  | 200 | 51.8 | 71\% | 182 | 51.8 | 71\% | 199 | 51.8 | 71\% | 195 | 46.5 | 11\% | 167 | 49.7 | 42\% | 171 |
| ACT Student Opinion Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Choose to attend this college |  |  |  |  |  |  | 55 |  |  | 43 |  |  | 44 |  | <1\% | 23 |  |  |  |
| Overall impression of quality of education |  |  |  |  |  |  | 54 |  |  | ${ }^{43}$ |  |  | 43 |  | <1\% | 23 |  |  |  |


|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | $N$ | Reported Value | \%Rank | N | Reported Value | \%Rank | $N$ | Reported Value | \%Rank | N |
| Form 61 Student Goal Attainment (Most Recent Data) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \% Graduates and Completers | 100.00\% | 99\% | 148 | 96.00\% | 62\% | 147 |  |  | 135 |  |  | 138 |  | <1\% | 134 | 91.00\% | 34\% | 138 |
| \% Leavers and Non-Completers |  |  | 56 |  |  | 39 |  |  | 38 |  |  | 44 |  |  |  |  |  |  |


|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 71 Credit College-level Retention, Success |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Retention Rate | 96.03\% | \% | 276 | \% | \% | 265 | 96.06\% | 97\% | 262 | 96.32\% | 96\% | 257 | \% | 93\% | 244 | 96.92\% | \% | 248 |
| Enrollee Success Rate | 80.94\% | 85\% | 276 | 81.27\% | 90\% | 265 | 81.12\% | 89\% | 262 | 82.31\% | 89\% | 257 | 80.94\% | 82\% | 244 | 82.70\% | 91\% | 248 |
| Completer Success Rate | 84.28\% | 47\% | 276 | 84.46\% | 61\% | 265 | 84.44\% | 57\% | 262 | 85.45\% | 64 | 257 | 84.79\% | 56\% | 244 | 85.32\% | 61\% |  |


|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 8 \| Credit Developmental Retention, Success |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Math Retention Rate | 96.25\% | 97\% | 274 | 97.44\% | 98\% | 261 | 98.06\% | 98\% | 259 | 98.09\% | 98\% | 253 | 97.18\% | 97\% | 24 | 98.28\% | 97\% | 247 |
| Writing Retention Rate | 97.37\% | 95\% | 260 | 96.97\% | 97\% | 251 | 96.90\% | 95\% | 249 | 99.01\% | 98\% | 238 | 96.67\% | 94\% | 216 | 98.67\% | 96\% | 211 |
| Rdng/Writing Retention Rate | 100.00\% | 98\% | 57 | 100.0\% | 98\% | 55 | 95.00\% | 82\% | 57 |  |  | 46 |  | <1\% | 56 | 100.00\% | 99\% | 80 |
| Reading Retention Rate | 96.88\% | 92\% | 255 | 95.83\% | 90\% | 242 | 100.00\% | 100\% | 240 | 95.65\% | 87\% | 232 | 100.00\% | >99\% | 205 | 100.00\% | >99\% | 198 |
| Math Enrollee Success Rate | 80.33\% | 98\% | 274 | 78.45\% | 99\% | 261 | 78.67\% | 98\% | 259 | 79.62\% | 98\% | 253 | 75.87\% | \% | 244 | 74.64\% | 94\% |  |
| Writing Enrollee Success Rate | 75.44\% | 87\% | 260 | 76.52\% | 91\% | 251 | 71.32\% | 80\% | 249 | 68.32\% | 61\% | 238 | 75.56\% | 86\% | 216 | 74.67\% | 82\% | 211 |
| Rdng/Writing Enrollee Success Rate | 88.89\% | 95\% | 57 | 84.21\% | 95\% | 55 | 65.00\% | 51\% | 57 |  |  | 46 |  | <1\% | 56 | 80.95\% | 89\% | 80 |
| Reading Enrolle Success Rate | 75.00\% | 84\% | 255 | 83.33\% | 96\% | 242 | 72.73\% | 76\% | 240 | 60.87\% | 26\% | 232 | 63.64\% | 33\% | 205 | 83.33\% | 93\% |  |
| Math Completer Success Rate | 83.46\% | 95\% | 274 | 80.51\% | 89\% | 261 | 80.23\% | 89\% | 259 | 81.17\% | 89\% | 253 | 78.07\% | 84\% | 244 | 75.95\% | 77\% | 247 |
| Writing Completer Success Rate | 77.48\% | 64\% | 260 | 78.91\% | 65\% | 251 | 73.60\% | 49\% | 249 | 69.00\% | 22\% | 238 | 78.16\% | 63\% | 216 | 75.68\% | 53\% |  |
| Rdng/Writing Completer Success Rate | 88.89\% | 91\% | 57 | 84.21\% | 85\% | 55 | 68.42\% | 32\% | 57 |  |  | 46 |  | <1\% | 56 | 80.95\% | 71\% | 80 |
| Reading Completer Success Rate | 77.42\% | 53\% | 255 | 86.96\% | 84\% | 242 | 72.73\% | 39\% | 240 | 63.64\% | 12\% | 232 | 63.64\% | 11\% | 205 | 83,33\% | 67\% |  |
| Combined Enrollee Success Rate (New 2016) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 75.06\% | 93\% | 247 |



| Duplicated Headcount | 1865 |  | 191 | 990 |  | 176 | 563 | 14\% | 175 | 996 |  | 160 | 619 | 19\% | 166 | 969 | \% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Companies Served | 26 | 24\% | 188 | 17 | 18\% | 170 | 13 | 17\% | 169 | 46 | 42\% | 155 | 49 | 47\% | 158 | 55 | 53\% | 157 |
| Total Costs | \$202,547 | 21\% | 169 | \$775,868 | 56\% | 158 | \$657,590 | 51\% | 160 | \$577,978 | 40\% | 145 | \$468,928 | 39\% | 142 | \$453,996 | 38\% | 143 |
| Total Revenues | \$248,055 | 22\% | 175 | \$636,579 | 45\% | 163 | \$506,352 | 38\% | 164 | \$407,225 | 27\% | 148 | \$489,925 | 39\% | 145 | \$410,659 | 39\% | 146 |
| Net Revenue | \$45,508 | 51\% | 169 | ( $\$ 139,289)$ | 15\% | 158 | (\$151,238) | 15\% | 160 | ( 5170,753$)$ | 10\% | 145 | \$20,997 | 49\% | 142 | \$-43,337 | 15\% | 251 |
| Net Revenue as \% of Total | 18.35\% | 64\% | 169 | 21.88\% | 13\% | 158 | 29.87\% | 11\% | 160 | 41.93\% | 7\% | 145 | 4.29\% | 47\% | 142 | -10.55\% | 24\% | 143 |
|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 16A \| Average Credit Section Size |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average Credit Section Size* | 16.14 | 11\% | 273 | 16.13 | 13\% | 261 | 15.67 | 13\% | 255 | 14.74 | 11\% | 250 | 14.25 |  | 236 | 14.34 |  | 242 |
|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 168 1 Credit Course Stud/Fac Ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Student/Facult/ Ratio* | ${ }^{13.03}$ | 13\% | 269 | ${ }^{13.55}$ |  | 256 | ${ }^{15.07}$ | 25\% | 252 | ${ }^{12.49}$ |  | 247 | ${ }^{11.87}$ |  | 230 | 11.62 | 10\% | 236 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form $16 \mathrm{C} \mid$ I Istructional Faculty Load |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \% Credit Hours by Full-time Faculty | 34.55\% | 9\% | 256 | 43.82\% | 32\% | 244 | 39.66\% | 21\% | 238 | 42.44\% | 24\% | 227 | 45.72\% | 24\% | 219 | 54.36\% | 48\% | 221 |
| \% Credit Hours by Part-time / Adjunct Faculty | 65.45\% | 91\% | 256 | 56.18\% | 67\% | 244 | 60.34\% | 79\% | 236 | 57.56\% | 76\% | 227 | 54.28\% | 75\% | 219 | 45.64\% | 52\% | 221 |
| \% Sections by Full-time Faculty | 36.42\% | 14\% | 257 | 40.51\% | 28\% | 244 | 41.85\% | \% | 237 | 40.34\% | 21\% | 228 | 43.30\% | 24\% | 221 | 47.08\% | \% | 223 |
| \% Sections by Part-time / Adjunct Faculty | 63.58\% | 86\% | 257 | 59.49\% | 72\% | 244 | 58.15\% | 69\% | 236 | 59.66\% | 78\% | 228 | 56.70\% | 75\% | 221 | 52.92\% | 64\% | 223 |
|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 17A \| Dist Learning Sec and Cred Hrs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| DL\% of Credit Hours | 10.39\% | 37\% | 265 | 11.56\% | 43\% | 255 | 12.39\% | 41\% | 255 | 12.60\% | 40\% | 248 | 14.12\% | 45\% | 239 | 15.50\% | 49\% | 237 |
| DL\% of Total Credit Sections | 11.82\% | 50\% | 265 | 13.50\% | 56\% | 256 | 14.74\% | 59\% | 254 | 13.70\% | 53\% | 247 | 13.06\% | 49\% | 238 | 14.67\% | 51\% | 239 |
|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| enchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 178 \| Distance Learning Grades |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \% Withdrawal* | 5.56\% | 4\% | 268 | 4.54\% | 3\% | 262 | 5.49\% | 3\% | 258 | 3.40\% | \% | 249 | 6.00\% | 5\% | 219 | 2.92\% | <1\% | 239 |
| \% Completed | 94.44\% | 95\% | 234 | 95.46\% | 97\% | 233 | 94.51\% | 96\% | 225 | 96.60\% | 99\% | 218 | 94.00\% | \% | 219 | 97.08\% | \% | 239 |
| \% Completer Success | 83.06\% | 83\% | 234 | 83.99\% | 88\% | 233 | 85.35\% | 92\% | 225 | 83.25\% | 81\% | 218 | 80.15\% | 64\% | 219 | 81.79\% | 72\% |  |
| \% Enrollee Success | 78.45\% | 97\% | 268 | 80.18\% | 98\% | 262 | 80.66\% | 99\% | 258 | 80.42\% | 96\% | 249 | 75.34\% | 88\% | 219 | 79.40\% | \% | 239 |
| \% A \& B Grades | 65.33\% | 97\% | 268 | 67.04\% | 98\% | 262 | 67.95\% | 99\% | 258 | 67.39\% | 97\% | 249 | 61.89\% | 88\% | 219 | 66.22\% | 97\% | 239 |
|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 18 \| Student Prof Student Serv Staff Ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Career Services* | 1,67 | \% | 231 | 2,367 | 25\% | 202 | 2,275 | 22\% | 204 | 2,085 | 24\% | 193 | 2,840.00 | 44\% | 176 | , 762.67 | 20\% | 166 |
| Counseling and Advising | 2,238 | 95\% | 241 | 1,564 | 89\% | 219 | 1,928 | 93\% | 221 | 1,421 | 90\% | 208 | 710 | 63\% | 197 | 587.56 | 54\% | 192 |
| Recruitment, Admissions, Registration | 480 | 22\% | 243 | 546 | 26\% | 220 | 525 | 28\% | 224 | 625 | 42\% | 208 | 946.67 | 69\% | 195 | 661 | 51\% | 193 |
| Financial Aid | 1083 | 39\% | 244 | 888 | 26\% | 219 | 853 | 30\% | 220 | 782 | 27\% | 205 | 1,420.00 | 74\% | 192 | 1,322.00 | 73\% | 192 |
| Student Activities | 3,357 | 54\% | 235 | 7,102 | 84\% | 210 | 6,824 | 86\% | 213 | 1,564 | 18\% | 197 | 2,840.00 | 53\% | 184 | 5,288.00 | 83\% | 183 |
| Testing \& Assessment Services | 0 |  | 224 |  |  | 195 |  |  | 194 |  |  | 183 |  | <1\% | 166 | 10,576.00 | 95\% | 181 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 19A \| Retirements Departures ( (Reporting Prior AY) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Retirements Rate | 3.47\% | 77\% | 232 | 4.03\% | 83\% | 198 | 1.99\% | 40\% | 204 | 6.80\% | 97\% | 197 | 2.63\% | 44\% | 189 | 5.59\% | 92\% | 193 |
| Departures Rate | 2.78\% | 20\% | 231 | 6.71\% | 62\% | 198 | 7.95\% | 79\% | 205 | 8.16\% | 72\% | 196 | 2.63\% | 9\% | 190 | 18.88\% | 98\% | 192 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | $N$ |
| Form 198 \| Grievances and Harassment Actions (Reporting Prior AY) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Grievance Rate | 0.00\% | 0\% | 191 | 0.53\% | 41\% | 167 | 0.56\% | 77\% | 167 | 0.8696\% | 85\% | 161 | 0.0000\% |  | 160 | 1.0169\% | 87\% | 155 |
| Harasment Rate | 0.00\% | 0\% | 190 | 0.00\% | 99\% | 168 | 0.28\% | 73\% | 169 | 0.2899\% | 66\% | 158 | 0.2747\% | 61\% | 158 | 0.3390\% | 64\% | 156 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | $N$ | Reported Value | \%Rank | $N$ | Reported Value | \%Rank | N |
| Form 20A \| Cost/Credit Hour per FTE Student (Reporting Prior FY) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cost per Credit Hour | \$115 | 39\% | 251 | 5118 | 39\% | 233 | \$119 | 35\% | 225 | \$128 | 32\% | 213 | \$130 | 28\% | 206 | \$147 | 37\% | 210 |
| Cost per FTE Student | \$3,442 | 39\% | 251 | \$3,536 | 39\% | 233 | \$3,572 | 35\% | 225 | \$3,830 | 32\% | 213 | \$3,898 | 28\% | 206 | 54,398 | 37\% | 210 |
| , | 2011 |  |  | 2012 |  |  | 2013 |  |  | 2014 |  |  | 2015 |  |  | 2016 |  |  |
| Benchmark | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N | Reported Value | \%Rank | N |
| Form 208 \| Development/Trining Expenditures per FTE Employee ( | porting Prior FY) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Expenditures per FTE Employee | 5335 | 57\% | 178 | 5409 | 65\% | 173 | 5455 | 67\% | 171 | \$504 | 74\% | 158 | 5560 | 80\% | 148 | 5385 | 54\% | 141 |

